

July 23, 2024

Subject: Wildfires in Jasper National Park

To Whom It May Concern:

On the evening of July 22, 2024, the Municipality of Jasper and Jasper National Park issued a wildfire alert which required everyone in Jasper and Jasper National Park to immediately evacuate the area.

This evacuation order along with Pursuit's concern for the safety of our guests, staff and general public, has required that Brewster Inc. dba Banff Jasper Collection by Pursuit ("BJC") cancel all attractions and hotel stays in Jasper, including the Glacier View Lodge, for Tuesday, July 23, 2024 and Wednesday July 24, 2024 along with sightseeing and shuttle services to Jasper and the Columbia Icefield Discovery Center.

In addition, this order has required that (1) BJC cancel tours to the Columbia Icefield Adventure and Columbia Icefield Skywalk for July 23, 2024, (2) BJC cancel all Maligne Lake Cruises for both the impacted days, as well as Thursday, July 25, 2024.

All bookings for the impacted days have been cancelled and your credit card will be refunded. Refunds should take up to 5-10 business days. No further action on your cancelled booking is required.

If you have questions or need additional information, please contact us at 1-866-606-6700.

Sincerely,

Aude Shir-King

DIRECTOR OF CENTRAL RESERVATIONS